

MILAR Frequently Asked Questions

Updated August 2015

1. **What is the Mortgage Insurance Loan Activity Report (MILAR)?** A standard report developed by the MI industry to meet the new reporting requirements in the new Master Policy.
2. **Where do I find the MILAR Dataset Templates?**
Full MILAR - <https://miservicing.genworth.com/pdfu/ServicingReportTemplate201501.xlsx>
Minimal MILAR - <https://miservicing.genworth.com/pdfu/MinDataForServicerTemplate201501.xlsx>
3. **Does this replace the monthly delinquency (ADR) report?** No. You will still need to submit your monthly delinquency report.
4. **How often and when do I need to deliver the MILAR report?** The report must be received on a monthly basis prior to the 25th of the month, but preferably by the 7th business day of the month.
5. **What are the acceptable file formats?** We can accept the following formats: Microsoft Excel (.xlsx, .xls), Pipe Delimited File (.txt) and CSV File (.csv - as long as there are no commas in the data).
6. **Is there a preferred naming convention for the MILAR report?** The preferred naming convention is ServicerName_MILAR_yyyymmdd. An example of an acceptable file name would be: AnywhereBank_MILAR_20150331.
7. **Which loans should be included on the MILAR report?** Your report should include all Genworth insured loans in your portfolio.
8. **What date should be used in the Reporting Date Column (Column A)?** The date entered should be the last date of the reporting period. This date should be the same for each loan documented in the report.
9. **What if certain data fields do not apply to a particular loan?** Any field that does not have applicable data for that loan should be left blank.
10. **How do I submit the MILAR report?** Go to <https://miservicing.genworth.com>. In the bottom right hand corner find **Secure Submission**. Click "GO" to access the secure submission tool. Follow the directions at the top of the submission tool in order to upload you report.
11. **Do I need a username and password to submit the MILAR report?** No. You will need to enter your Org/Master Policy # in order to submit the report. If you are unsure of your Org/Master Policy #, please contact the Genworth Action Center at 800 444.5664.
12. **Can I submit a test file?** Yes. All test files must be sent to: GNW.MortServicingReport@genworth.com. Please include all servicer contact information in the email and indicate "test data" in the subject line of the email. **Please do not send test data through the Secure Submission link.**

13. How do I ensure my report will process correctly?

- a. Keep the columns in the EXACT order as on the approved template, even if you know the last column will be blank.
- b. Ensure all data entered is in the correct report format.
- c. Do not enter data outside the template parameters.
- d. Leave data fields blank if data is not applicable. Do not populate blank fields with “N/A”, “0”, or “Null”.
- e. Continue to use the exact same name and format in the *Servicer Name* column month after month.
- f. Ensure there are no spaces in the file name prior to submission. Refer to question 6 for file naming convention.
- g. Confirm you have updated the reporting date in Column A of the template.

14. On a monthly basis, which reports am I responsible to submit to Genworth?

| If I am a Servicer who is: | MILAR 169 Dataset | MILAR 32/19 Dataset | ADR | Delegated On-line Workout Reporting Tool | Submit Individual Loans for Decision |
|--|-------------------|---------------------|-----|--|--------------------------------------|
| Utilizing Genworth’s Workout Delegation and opts to use the full MILAR Report | X | | X | | |
| Utilizing Genworth’s Workout Delegation and opts to use the Minimal MILAR Data Set | | X | X | X | |
| Not Utilizing Genworth’s Workout Delegation | | X | X | | X |

15. How do I know if our company is a delegated servicer for loss mitigation workouts? All servicers have been offered delegation within specific guidelines subject to reporting all delegated workouts decided. You can request a copy of our delegated parameters from Genworth ActionCenter® at 800 444.5664.

Contact Information for MILAR questions:

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