

Enact MI: Servicing Contacts

Updated June 2024

DEPARTMENT	DESCRIPTION	CONTACT
Operations Leadership	Executive Vice President & Chief Operations Officer	Brian Gould Brian.Gould@EnactMI.com 919-870-2629
	Director of Loss Management	Srijan Sareen Srijan.Sareen@EnactMI.com 919-749-8972
	Director of Default Management	Rana Fleming Rana.Fleming@EnactMI.com 919-870-2547
	Director of Lender Services	Dina Fleurima Dina.Fleurima@EnactMI.com 919-846-4450
Default Management	General Questions & Workout Submissions	Homeowner Assistance Program HOA@EnactMI.com 800-455-0871
	Servicing Account Manager	Karen Barnes Karen.Barnes@EnactMI.com 919-846-4527
	Servicing Account Manager	Sharon Baki Sharon.Baki@EnactMI.com 919-846-4246
	Servicing Account Manager	Uvetia Bryan Uvetia.Bryan@EnactMI.com 919-870-2039
	Servicing Account Manager	Sia Chokos Athanasia.Chokos@EnactMI.com 919-870-2511
Servicer Reporting	Servicer Reporting Manager	Dan King Daniel.King@EnactMI.com 919-870-2047
	General MILAR & Workout Reporting Questions/Submissions	ServicingReport@EnactMI.com 800-203-5355
	MILAR & Workout Reporting	Ann Daniel Elizabeth.Daniel@EnactMI.com 919-846-4133
	General Delinquency Reporting Questions/Submissions	Delinquencies@EnactMI.com 800-203-5355
	Delinquency Reporting	Noah Bailey Noah.Bailey@EnactMI.com 919-846-4531

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Lender Services	General Billing, Pay-file, & Cash Questions	CertInfo@EnactMI.com 800-334-9270 ext. 2323
	Billing and Pay-file Integrations	Debbie Wilkerson Debbie.Wilkerson@EnactMI.com 919-455-3048
	Cancellations, Certificate Reinstatements, Certificate Changes and/or Buydown Rate Request	LenderServices@EnactMI.com 800-400-6747
	Reinstatement/Reapproval Commitments	ActionCenter® Action.Center@EnactMI.com 800-444-5664
	Certificate Maintenance Manager	Nikki Alston Nikki.Alston@EnactMI.com 919-870-2581
	Research & Relationship Manager	Sheila Mullins Sheila.Mullins@EnactMI.com 864-714-9091
Claims	Claims Manager	Adrienne Powell Adrienne.Powell@EnactMI.com 919-427-0195
	General Claims Questions/Submissions	Claims@EnactMI.com 800-334-9270
	Submitting Core Claim Docs	ClaimsSupportDocsOnly@EnactMI.com
	Requesting Sale Approvals	REOSaleApprovals@EnactMI.com
Loss Mitigation Quality Review	Loss Mitigation Quality Review Manager	Donna Trione Donna.Trione@EnactMI.com 919-870-2312
	General Recission Questions	Investigations@EnactMI.com
	Appeals	MIAppeals@EnactMI.com
Servicing Website	Obtain Log-in for Servicing.EnactMI.com	ActionCenter® Action.Center@EnactMI.com 800-444-5664