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## **ANNOUNCEMENT SVC 2015-3**

## Genworth Revises Default Management Servicing and Reporting Guide

Dear Valued Customer,

Genworth Mortgage Insurance has revised its *Default Management Servicing and Reporting Guide* effective April 1, 2015.

This Default Management Servicing and Reporting Guide (the "Guide") replaces the January 10, 2014 and October 1, 2014 Default Management Servicing and Reporting Guides for servicing activities occurring on or after the effective date of this Guide.

Visit our website at <u>Mlservicing.genworth.com</u> to access the *Guide*, which includes, but is not limited to the following updates:

- Loss Mitigation Exception in Section 2 has been removed from previous Guides
- Genworth Loss Mitigation Review Process Grids referenced in Section 2 of this Guide, will be available for review on the servicing website: https://miservicing.genworth.com/Publications/Default.aspx

If you have any questions please call the Genworth ActionCenter® at 800 444.5664.

Sincerely,

Joe Hullinger

Vice President, Operations